



1244.42978X00
8061-856 SJP

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants: Thomas A. GRAY et al
Serial No.: 10/631,834
Filed: August 1, 2003
For: CONTEXT AWARE CALL HANDLING SYSTEM
Attn: Customer Service Center
Initial Patent Examination Division

PETITION FOR AN EXTENSION OF TIME

Mail Stop: Missing Parts
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

March 24, 2004

Sir:

In the matter of the above-identified application, Applicants hereby respectfully petition for an extension of time to permit filing of a response within the third month subsequent to expiration of the shortened statutory period set in the Notice to File Missing Parts mailed on October 29, 2003.

A credit card payment form in the amount of \$950.00 to cover the fee required for the requested extension of time is attached hereto.

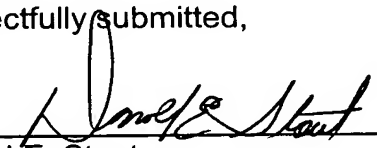
It is respectfully requested that any shortage in the fee be charged to the Deposit Account of Antonelli, Terry, Stout & Kraus, LLP, Account No. 01-2135 (1244.42978X00).

Respectfully submitted,

03/25/2004 JERLINAN 00000004 10631834

02 FC:1253

950.00 OP


Donald E. Stout
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Attachment
DES:dlh